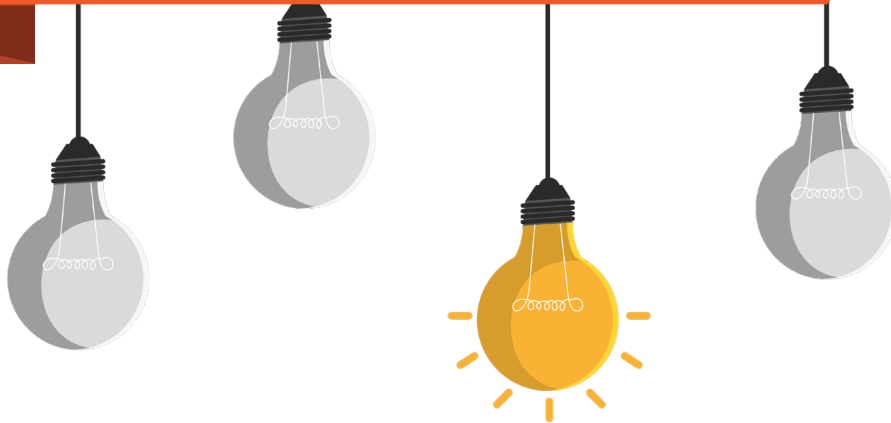


Virtual Course • Friday afternoons • 2 p.m. – 4:30 p.m. (CST)
Nov. 17, 24, Dec. 1, 8 & 15, 2023



Overview

Crucial Conversations® help you acquire skills to engage in high stakes situations, and transform disagreement to dialogue. A culture of dialogue in health care can improve patient safety and professional fulfillment.

With **Crucial Conversations®**, you can further develop your leadership skills to:

- establish and maintain better relationships;
- gather and negotiate divergent perspectives; and
- achieve better results with honesty and integrity.

This online course is open to all health-care professionals in Manitoba.

Learning Objectives

After completing **Crucial Conversations®**, participants will have the skills to:

- identify when conversations become crucial;
- engage others in addressing challenging issues;
- navigate emotional, high-stakes conversations toward resolution and action;
- acquire practical skills to address challenges in health-care systems.

Facilitator: Shaundra Popowich, MD FRCS C MBA

Registration Deadline: Oct. 20, 2023 (space is limited)

To register for this course, please visit bit.ly/crucial-convos-2023

Course fee: \$500

REGISTRATION CANCELLATION POLICY

Registration fees, less a \$35 administrative fee, will be returned for cancellations received in writing up to **Oct. 20, 2023**. No refunds will be made for any cancellations made after this date. For more information, please contact info@chimb.ca