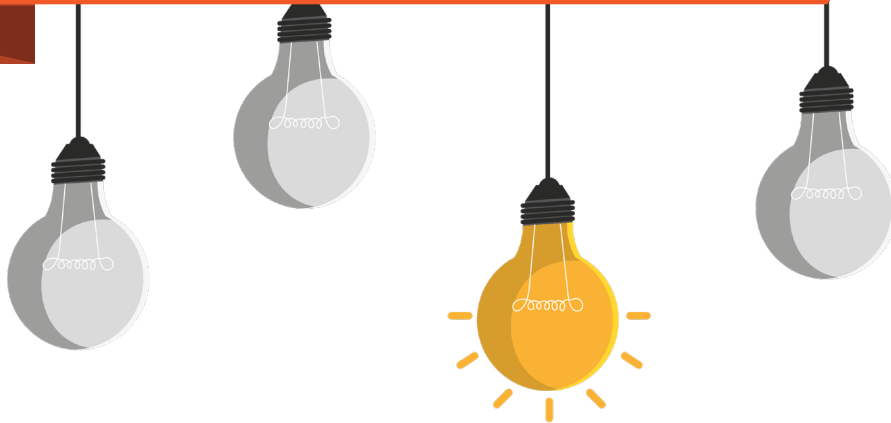


Virtual Course • Friday afternoons • 2 p.m. – 4:30 p.m. (CST)
Nov. 17, 24, Dec. 1, 8 & 15, 2023



Overview

Crucial Conversations® help you acquire skills to engage in high stakes situations, and transform disagreement to dialogue. A culture of dialogue in health care can improve patient safety and professional fulfillment.

With **Crucial Conversations®**, you can further develop your leadership skills to:

- establish and maintain better relationships;
- gather and negotiate divergent perspectives; and
- achieve better results with honesty and integrity.

This online course is open to all faculty of the Max Rady College of Medicine and Rady Faculty of Health Sciences, University of Manitoba.

Learning Objectives

After completing **Crucial Conversations®**, participants will have the skills to:

- identify when conversations become crucial;
- engage others in addressing challenging issues;
- navigate emotional, high-stakes conversations toward resolution and action;
- acquire practical skills to address challenges in health-care systems.

Facilitator: Shaundra Popowich, MD FRCS C MBA

Registration Deadline: Oct. 20, 2023 (space is limited)

To register for this course, please visit bit.ly/crucial-convo-2023

Course fee: \$500

REGISTRATION CANCELLATION POLICY

Registration fees, less a \$35 administrative fee, will be returned for cancellations received in writing up to **Oct. 20, 2023**. No refunds will be made for any cancellations made after this date. For more information, please contact info@chimb.ca